



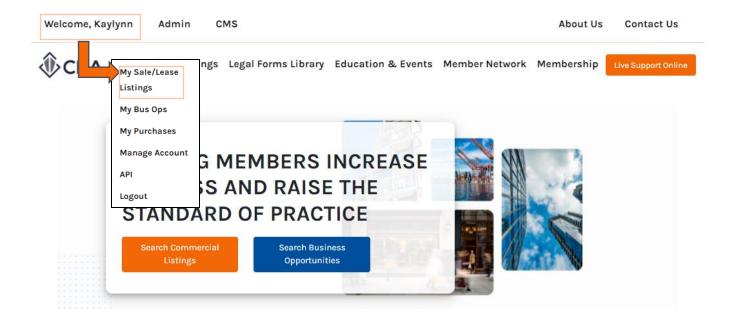
CREATING LISTINGS AND PROPERTY RECORDS

In this guide, we will review how to add a new sale or lease listing and create property records.



LOCATING YOUR LISTINGS

How to access your sale and lease listings

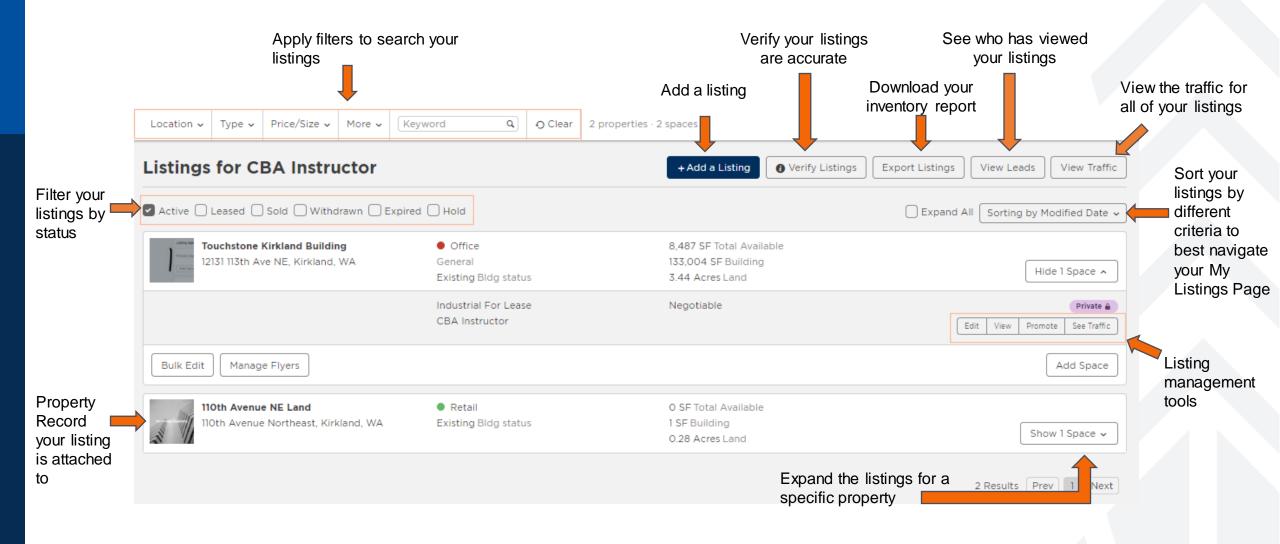


To access your listing inventory, click on "Welcome, NAME" on the upper left-hand side of the CBA homepage.

Once the dropdown menu appears select "My Sale/Lease Listings", this will take you into your My Listings page.



NAVIGATING THE MY LISTINGS PAGE





Step 1: Search for the property record

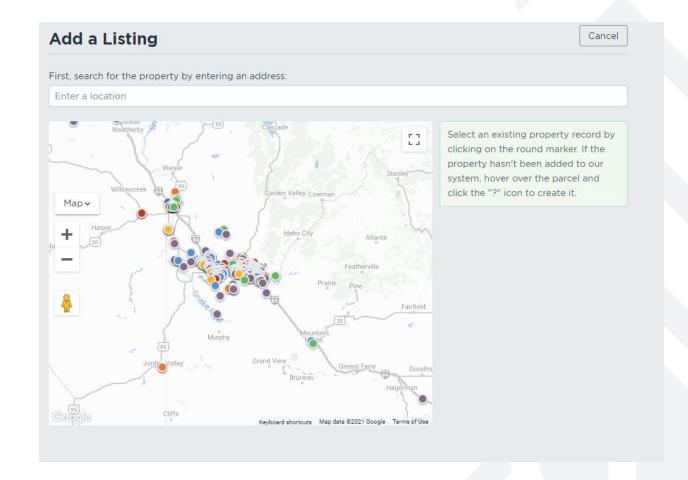
To add a listing from the My Listings page you will want to select "Add a Listing", this will take you into the search by property address screen.

Add a Listing

All listings must be attached to an existing property record so you must first begin by searching for the property to attach your listing to.

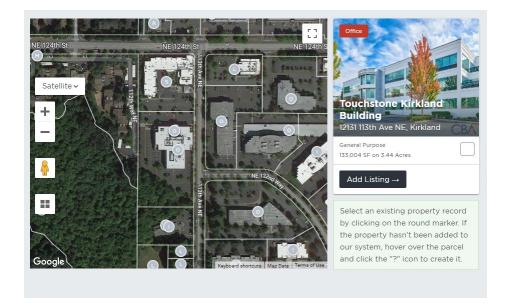
Begin typing in your address and then selecting the appropriate address from the dropdown menu that appears in the "Enter a Location" field.

Note: There are many places to add a listing beyond the "Add a Listing" button on the My Listings page, this is just the most common route you would take.



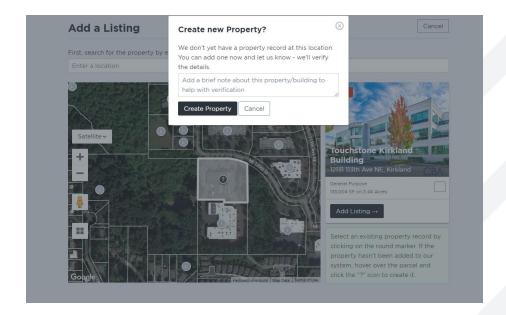


Step 2: Locate the property record



If your address has an existing property record, you will see the property image to the right of the search map.

If this is the correct property, select "Add Listing" to proceed.



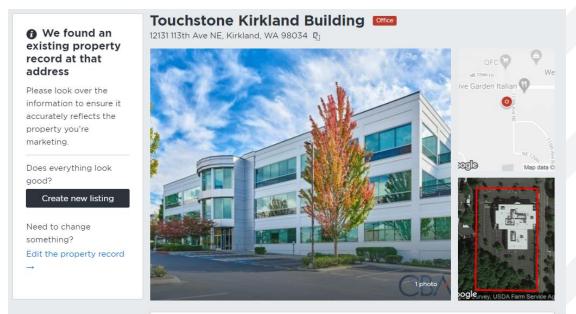
If the address you entered did not locate a property record, the system will show a "?" when you hover over the parcel boundary.

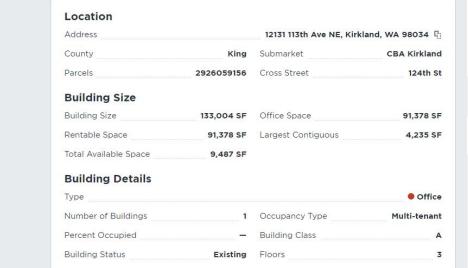
Click on the "?" to create a new property record. Please see page 14 of this guide for additional steps on creating a new property record.



Step 3: Review the property record

After you've chosen the correct property record, you will be taken to the property details to be reviewed. If the property details are accurate, select **Create new listing.** However, if you need to make changes, select **Edit the property record**.



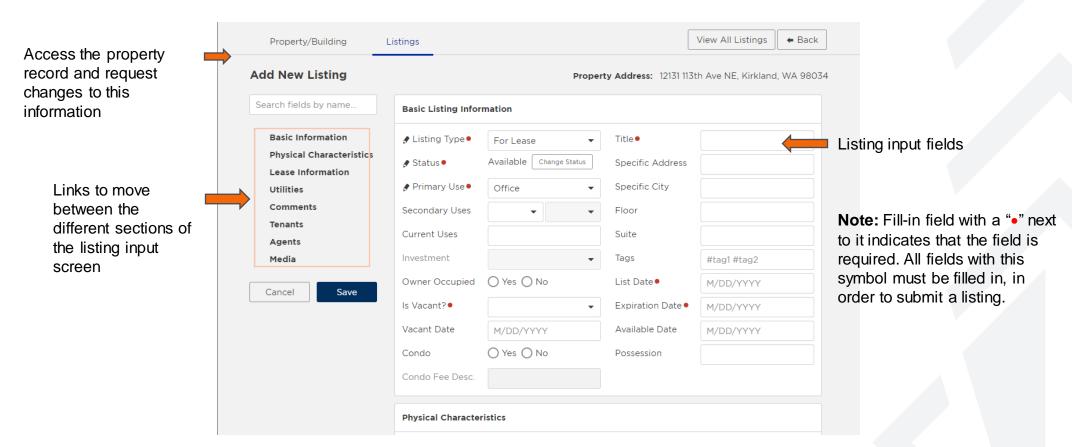




For information about editing an existing property record, please view our Mange Listings and Property Records how-to-guide.

Step 4: Input your listing information

After you have selected or created a property record, you will then move into the listing input screen.





Requirements for adding a new listing

- Listing comments should never include the broker's name or contact information. This information will automatically populate for the agent attached to the listing.
- PDFs attached to listings cannot contain contact information for a Non-Member of CBA, nor may they contain any links to other listing websites.

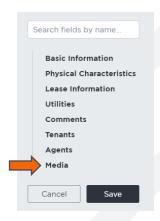
Listings Fields

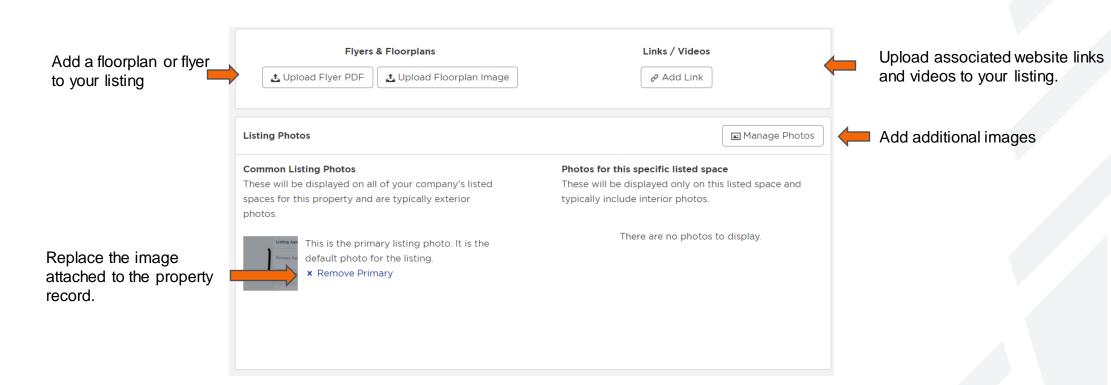
- Primary Use should the most appropriate use of the space. If there are multiple uses for this space, you can select two additional uses in the Secondary Use fields.
- The Commission Description MUST be entered as either be a percentage (2%) or a dollar amount (\$2). The acronym **PBB (paid by broker)** can also be used when the listing broker is not offering a commission and the procuring broker must be paid by their tenant. In addition, the comments section must also be notated as "Commission to be paid by buyer"
- Listing Date and Expiration Date: These dates MUST be the dates on the listing agreement or management contract
- Investment Property (Sale Listings)- If "Investment Property" has been marked as "Yes" then, you MUST fill in the investment information in the "Income/Expenses" fields (i.e. Cap Rate)



Input your listing information - Adding media

Your input page includes a section to add media as you're inputting your listing!





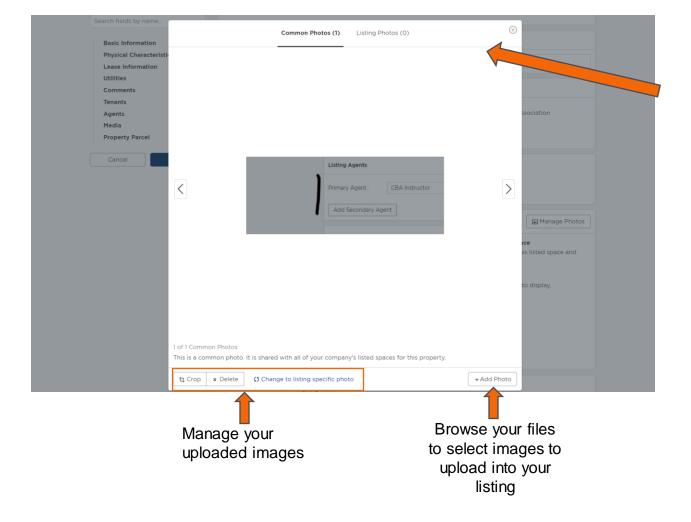


Input your listing information – Manage Photos

Common Photo:

Images that can be applied to all of your company's listed spaces at this property (Typically exterior photos or common areas)

Listing Photo: Images that apply only to this listing (typically interior images of the suite)





Toggle between your listing specific photos and the building's common photos here.



Guidelines for adding additional media to your listing

- · When uploading a new photo, you must have copyright or permission to use the image
- Do not use any photos that contain a watermark
- You may add as many additional photos as you'd like
- No contact information can be visible in any of the images added to your listing. This includes signage posted outside the building.
- URLs listed cannot contain other competitor listing sites, such as CoStar
- Documents added MAY NOT contain any listing or contact information for a non-CBA member



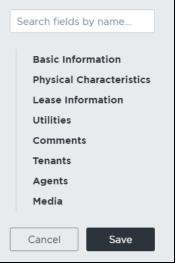
Tips & Tricks



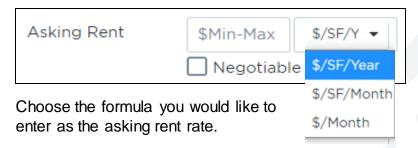
As you move your cursor between the different fill-in fields, a blue box will appear on the left that explains what data should be filled in for that input field.



When adding additional agents, you can begin typing in their name and then select them from the drop- down list that appears.



Use this menu to toggle between the different sections of the listing input page or search for a field by its name.

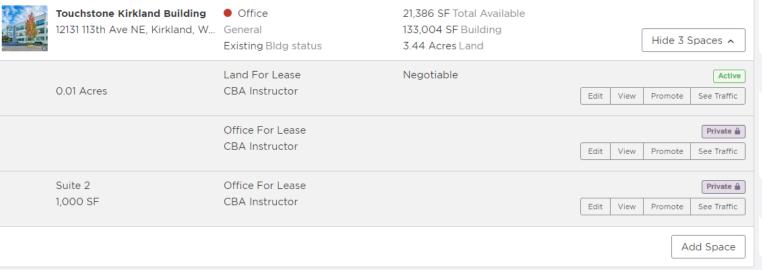


You can also enter your listing without a price by checking "Negotiable"



Time saving tip – Add space

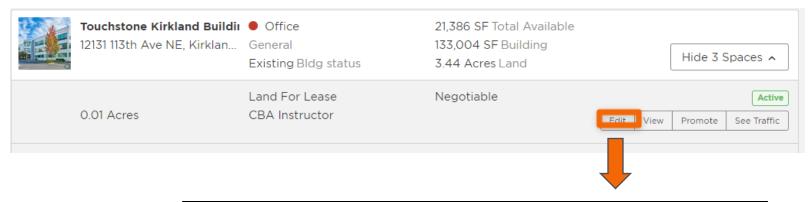
If you have several listings at the same property/building that you already have a listing at you can select "Add Space" once you have expanded your property. By choosing to Add Space you skip the process of searching for the property record and jump directly into the "Add New Listing" screen.

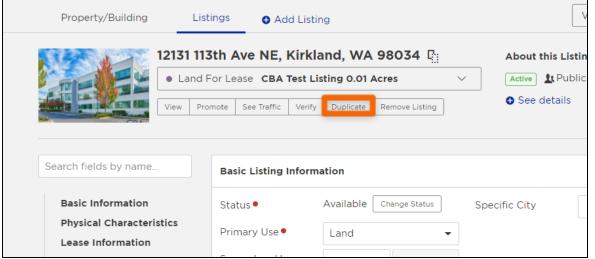






Time saving tip – Duplicate listing





If you have several listings within the same property that contain similar listing information you can choose to duplicate your listing details.

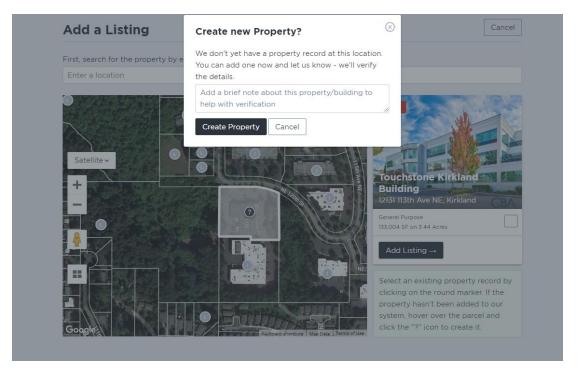
To duplicate an existing listing, click the "Edit" button to be taken to the edit listing screen. On the top of this page, you will see the "Duplicate" button.

Once you select duplicate, you will see a box- up box indicating you are creating a new and separate listing, complete with all the information, photos, and attachments from the original listing.

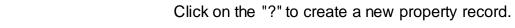
Remember to review this information and make any changes such as suite, SF, price, etc. needed for the new listing before selecting "save".



Step 1: Search for your property in the Add a Listing screen



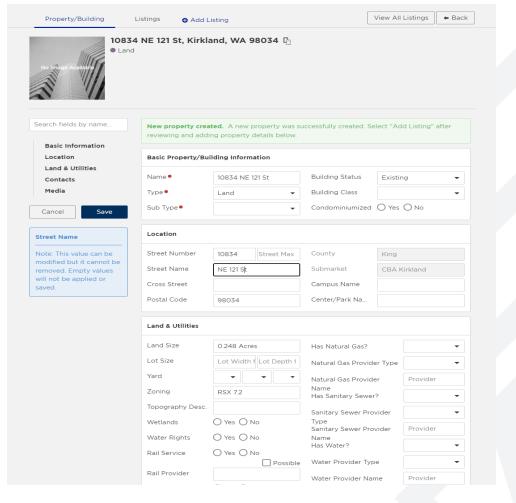
If the address you entered did not locate a property record, the system will show a "?" when you hover over the parcel boundary. This indicates that CBA does not yet have a property record in our system, and one will need to be created to add a listing.





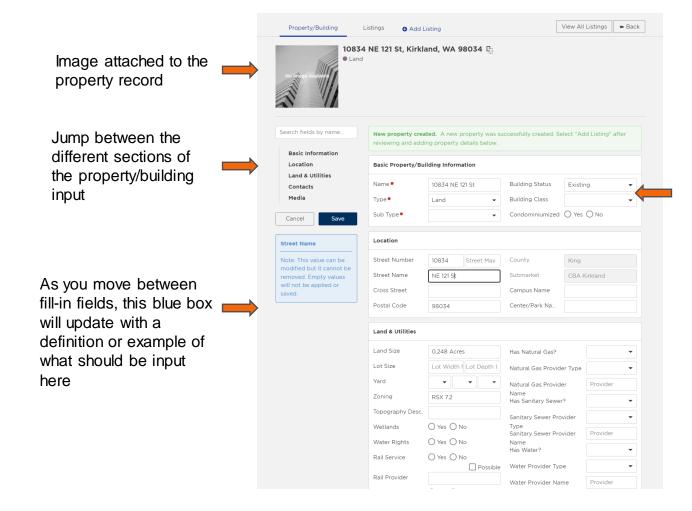
Step 2: Review your newly created property record

The system will generate a default property record with limited and incomplete information. Review all fields and input the updated and correct information that applies to the property as a whole. Keep in mind when entering property information that all listings; past, present and future will attach to this property for historical record keeping purposes.





Navigating the property record input screen

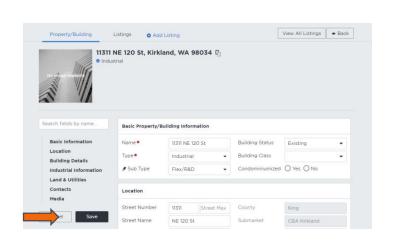


Property information fillin fields

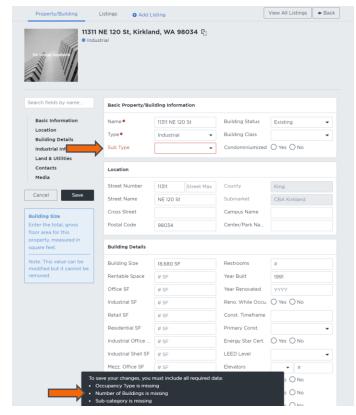
Note: If a fill-in field has a "•" next to it, this indicates that the field is required.



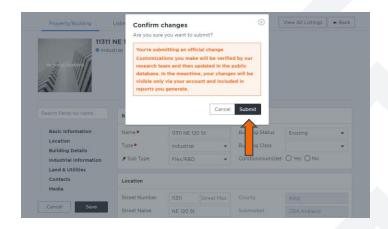
Step 3: Saving your property record



After you have filled in all fields select "Save" on the right-hand side.



If you select save changes, but are missing any required details, you will get a notification at the bottom of your screen. The fields with missing information will also highlight in red.



After selecting "Save" a confirmation pop-up window will appear. This box will remind you that all property record changes need to be reviewed by CBA staff. After you click submit the changes you made will reflect on your screen and reports created with your log-in, however, property changes will not reflect on the public site or to other members until approved. Property change requests are reviewed by CBA staff every hour.



Requirements/Standards for entering a new property record.

- Property Name: Should always be the name of the property ONLY. No marketing remarks and no abbreviation or punctuations.
 - Exception: business parks may be entered as "Jane Doe Business Park- Building 12"
- Street Addresses-Numeric street names should not be written out. **Example-Correct**: 9th St Incorrect: Ninth St
- Do not type in ALL CAPS
- Building pictures must be an external view of the entire building and may NOT include any viewable leasing or contact information

